

How to Select the Correct Website in Verus



Problem:

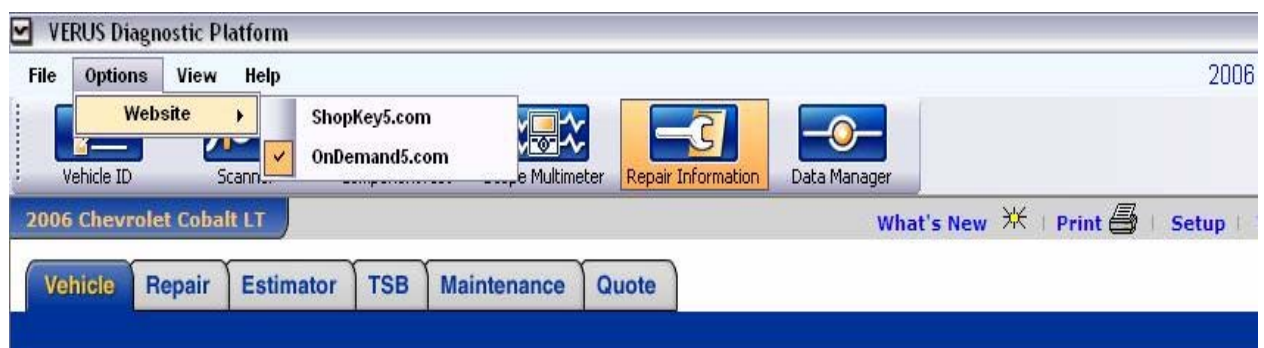
Customer needs to know how to select the appropriate website for either OnDemand5.com or Shopkey5.com in the Verus.

Programs affected: OnDemand5.com or Shopkey5.com websites.

Solution:

 Snap-on “Verus” Diagnostic Scanner

1. Have the customer select ‘Options’ in the menu selections, right under the ‘VERUS Diagnostic Platform’ in the title bar.
2. Under ‘Options’ you see the selection named ‘Website’ so point to this and the list will appear for ShopKey5.com and OnDemand5.com.
3. Select the appropriate site based on the customer subscription. The customer will be prompted for his credentials and allow access to the site.
4. Address any other issues such as, ‘repair tab missing’, etc as usual.



Submitted by Mark Brown

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